

# H+H Information Sheet

## Build with Ease

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## Trusted Partner

### Building Partnerships

We support our products with a rigorous and continuous programme of research and development and we support our customers with personal service, attention to detail and dedicated after-sales technical support and advice.

### How we operate

Since the company started nearly 60 years ago, H+H UK has changed, yet stayed the same. We have never stopped improving and expanding our product range through technological development and design innovation. We have continually updated and refined our manufacturing processes to ensure their efficiency and to ensure they meet higher quality, environmental and health and safety standards. We have always listened and responded to what our customers tell us, because we value nothing more highly than their trust in our products and our service.

### Serving our customers

Our sales team is organised around the needs of our customers to provide continuity of care, knowledgeable and professional staff and a dedicated, personal service. Our commitment to high standards includes comprehensive sales office support, an electronic trading facility, flexible delivery times, easy access to technical and sales information and regular sales review meetings for our key customers.

### Technical support

We provide first-class technical support, with assistance in understanding SAP and U-value calculations, inspection of documents to give movement advice and a comprehensive range of technical datasheets and literature available at no extra charge.

### Technical support: Thin Joint Package Sale

To ensure that the use of Thin Joint is as 'hassle free' as possible, we at H+H have devised a competitive and simple method of procurement. On receipt of appropriate quality drawings we can calculate a "fixed" lump sum price for us to supply a package of materials for the project. This package would include the aircrete material, Thin Layer mortar, ancillary thin joint compatible ties, and normally dpc material, cavity tray material in roll form and even lintels for the aircrete blockwork if desired.

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### Delivery

Our factories and depots are strategically placed, enabling our experienced staff to provide a responsive and helpful service, including flexible delivery times, free UK-wide delivery, composite loads of different H+H UK products and the supply of pallets when required.

#### Contact details

For enquiries call

Tel: 01732 886444

or email

[info@hhcelcon.co.uk](mailto:info@hhcelcon.co.uk)

#### Head Office:

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For further information about the subject covered or any H+H product, please call or visit our website at [www.hhcelcon.co.uk](http://www.hhcelcon.co.uk)

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